Inspiring kitchens, entertaining homes

p: 09 573 5678
e: sales@parmco.co.nz
w: www.parmco.co.nz

Parmco Appliances 7 Year Warranty

For Parmco appliances bought new and used in a New Zealand home.

The Warranty:

- This appliance is intended for domestic use in the owner's home. Use of the appliance for commercial purposes will limit the warranty period (please see the Parmco website for commercial details).
- Subject to the terms and conditions contained within this warranty, if the product is not of acceptable quality (as defined in the Consumer Guarantees Act) within **7 years of the date of original purchase**, then Parmco Sales undertakes to repair or, at its sole discretion, replace the product.
- The warranty does not cover the costs of transport, mileage or travelling time if the product is located beyond 30 km of a recognised Service Agent.
- This warranty is offered as an extra benefit, and does not affect other legal rights, which cannot be modified or excluded by agreement.
- This warranty only applies to goods supplied and installed in the North and South Islands of New Zealand.
- The provisions of this warranty are in addition to the rights and remedies available to consumers under the Consumer Guarantees Act 1993.
- **Factory Outlet products** (Box Damaged, Seconds, Ex-Display and End of Line) have the warranty periods set out in the *Parmco Factory Outlet Warranty*. All other terms of this warranty apply to them.

Warranty card

Product _____

Date of purchase _____

Serial number _____

Dealer / Retailer name _____

Please keep this warranty card together with your receipt or other proof of purchase date when seeking service during the warranty period.

Need a warranty repair? Contact Parmco on **09 573 5678** or sales@parmco.co.nz. Please have your model number, serial number and proof of purchase ready. Warranty repairs must be authorised by Parmco.

The Warranty is not valid:

- If the product is not installed and operated in accordance with the operating instructions.
- If the product is not installed to comply with the electrical, gas, plumbing and other Regulations and Codes of Practice in New Zealand.
- If the product is operated on voltages or frequencies outside the normal range for domestic appliances in New Zealand.
- If the product is not used in normal domestic use, or if it is used in a business as defined in the Consumer Guarantees Act.
- If any serial number has been removed or defaced.
- If proof of date of purchase is not supplied, except at the sole discretion of Parmco Sales. Proof of purchase can be for the product itself or, if installed with a kitchen or house, proof of purchase can be from a Parmco reseller of products supplied by Parmco.
- If the product is purchased in a second-hand condition from other parties (including but not limited to Trade Me, Sella, etc.).

Liability under this warranty will not be accepted for:

- Wear and tear caused by normal domestic use of the product.
- Damage in transport.
- Damage caused to the product by neglect, abuse, negligence, wilful act or misuse.
- Any costs associated with the repair, replacement, removal or reinstallation of products installed in a damaged condition.
- Any defect caused by accident, misuse, neglect, tampering with or unauthorised modifications of the appliance, or any attempt at internal adjustment or repair by any person other than an Authorised Service Agent.
- Service calls that relate principally to the following:
  - Instruction on how to use the product.
  - Repair or replacement of house fuses, electrical wiring, gas fitting or plumbing.
  - Normal or scheduled maintenance, including blocked filters or ducting.
  - Consumable items such as light bulbs.
- Any damage to hobs caused by spills when cooking.
- Any breakage or damage of glass items.
- Any damage caused by non-recommended products used for cleaning, maintaining, lubricating or similar.
- Any aspect relating to the installation of the product, or damage caused during installation, including blocked access for repair.
- Any third party (including reseller) or consequential loss or damage (direct or indirect) however arising.
- Rust or corrosion of the product.